

## Repeater Plus Terms of Service

This Terms of Service (the "Agreement") is a contract between you (an individual, corporate entity, or organization; the "Customer") and us ("Radical Bridge") governing your use of the Repeater Plus Plug-in (the "Software") on the Kintone platform.

Radical Bridge grants the Customer the use of the Software subject to the strict observance of each and all of the following terms in this Agreement. If you do not agree to all of the terms of this Agreement, you may not download, install, or use the Software. By installing and using the Software, you declare that you fully understand this Agreement and agree to be bound to all of the terms defined within.

### 1. Terms of Use

- Radical Bridge hereby grants the Customer a non-transferable and non-exclusive license to use the Software. The scope of the license is determined by one of the following license types of the Software:
  - a. Trial License
    - The Software is licensed only for trial purposes (with limitations)
  - b. Paid License
    - The Software license is purchased and can be used without any limitations of the Trial License
  - c. Demonstration License
    - The Software is licensed without any limitations of the Trial License only for the purposes of verification, demonstration, or promotion of the Software
- The Trial License allows you to use the Software for free without any cost to you, provided that you comply with the terms in this Agreement. However, the trial license has some functional limitations and, and Support and Software Update notifications will not be provided to you.
- The Paid License allows you to fully use the Software without any of the limitations as stated in the Trial License, provided that you comply with the terms in this Agreement. A Paid License covers only one Kintone Customer contract (one Kintone domain). The fees for a Paid License and new contract/contract renewal procedure and cancellation procedure can be found on the Repeater Plus website, or a Radical Bridge official sales agent website.
- The Demonstration License allows you to use the Software only for the purposes of verification, demonstration, or promotion of the Software without any of the limitations as stated in the Trial License by submitting a form of consent to Radical

Bridge, and provided that you comply with the terms in this Agreement. A Demonstration License covers only one Kintone Customer contract (one Kintone domain).

- The Customer is permitted to install and use the Software in a specific third party Kintone environment as part of commissioned work or service to the third party, such as system development work. In this case, the Customer shall explain and adhere to the terms of this Agreement to said third party.

## 2. Disclaimer

- Radical Bridge does not make any warranty on the security, performance, or results of use of the Software.
- You expressly understand and agree that Radical Bridge shall not be liable for any damages incurred from installation or use of the Software, and all responsibility lies with the Customer.
- Any damages incurred by any third party shall be resolved by the Customer and not Radical Bridge.

## 3. Copyright

- All copyrights of the Software remain the property of Radical Bridge and/or the original authors. All rights are reserved by the rights holders, and are protected by all applicable copyrights and treaties.

## 4. Prohibited Uses

- The Customer is prohibited from disclosing all or any parts of the Software to other unlicensed third parties for the purposes of sale, transfer, licensing, disclosure, distribution, or allowing the use of the Software by any other unlicensed third party.
- The Customer shall not reverse engineer or attempt to reverse engineer any part of the Software.
- The Customer shall not modify or redistribute the Software or any related documents which are the property of Radical Bridge without express permission from Radical Bridge.
- The Customer shall not use the Software for the purpose or intent to damage Radical Bridge or any third party, and is prohibited from violating the intellectual property rights such as copyrights, trademark rights and patent rights, or the good name, privacy rights or other rights of Radical Bridge or any third party, or use the Software in any illegal manner.

- In addition to the preceding terms, the Customer is prohibited from any other acts deemed by Radical Bridge to be inappropriate.

#### 5. Termination

- In the event of any violation of any term of this Agreement, or where a possibility of such violation exists, the Customer may be requested to terminate their use of the Software without prior written notice.

#### 6. Organized Crime / Anti-Social Forces (Japan) Exclusion

- Both the Customer and Radical Bridge declare, for the other party, that they themselves and any and all of their officers or employees are presently not active in or affiliated with any gang members, gang leaders, individuals who have previously been a member of a gang within the last five (5) years, gangster related companies, gangster assemblies, other anti-social movements, and do not fall under the category of special intelligence violence groups (hereafter referred to as "Anti-Social Forces").
- Radical Bridge will cease any current and all future relations with any Customer found attempting to fraudulent any third parties, or found having a relationship with Anti-Social Forces for the purpose of causing damage to a third party, providing funds to or for Anti-Social Forces, or is found cooperating or providing involvement in the maintenance or operation of Anti-Social Forces.
- The Customer hereby declares that he/she will not make any violent demands for the Service, either using oneself or a third party, will not make any unjust claims exceeding legal responsibilities, will not perform threatening acts or actions in connection with any transactions between the parties, will not perform or disseminate any violent acts, will not obstruct the processes of the other party by force, and will not act to damage the credit of the business.
- If either the Customer or Radical Bridge violates any of the preceding clauses, the other party may suspend the use of the Software without notice. In this case, the party who has been suspended shall not be entitled to make any claims against the other party for any damages caused by the suspension.

#### 7. Support

- In the event of an update to the Kintone platform, or a malfunction of the Software

arises, Radical Bridge will, at its sole discretion, provide an update to the Software. However, Radical Bridge is not under any obligation to provide updates to the Software.

- Customers who have obtained either a Paid License or Demonstration License of the Software will receive an email notification of the Software update. However, an email notification shall be the point in time when Radical Bridge transmits the aforementioned email to the Customer.
- Radical Bridge shall not bear any responsibility for correcting malfunctions or defects, or handling improvement requests on an individual basis, but will provide updates only through the official update channel.

#### 8. Change of Terms

- Radical Bridge reserves the right to update these terms and conditions at any time without prior notice.

#### 9. General Provisions

- In the event of any dispute arising out of or relating to this Agreement, the exclusive jurisdictional court based in the same location as Radical Bridge will be selected to handle any arbitration between the parties.
- This Agreement shall be interpreted under Japanese law, and is subject and bound to all of the laws of Japan. In the case where Japanese law differs from a term or clause in this Agreement, said term or clause in this Agreement shall take preference where applicable.

Enacted: November 1, 2021

Translated: November 2, 2024